

Windows 10 Current Issues



Internet Bandwidth “Stealing”

- Microsoft uses their new technology called **WUDO** (Windows Update Delivery Optimization) to deliver Windows Update
- **WUDO** resembles BitTorrent, the file-sharing technology, which uses a peer-to-peer delivery system to spread the load to PCs worldwide rather than relying on a centralized-servers model.
- **WUDO** is turned on by default

<http://www.computerworld.com/article/2955288/microsoft-windows/windows-10-commandeers-users-upload-bandwidth.html>

<http://www.ibtimes.com/windows-10-wudo-hijacks-customer-bandwidth-share-updates-2035859>

Problems with Office Products

Office 365 Activation not valid

When you have an Office 365 license and start Outlook or any other of the Office applications for the first time after the upgrade, you may be prompted to log on with your Microsoft Account again to re-activate your installation or receive a warning that your license is no longer valid.

Solution : Can be fixed using Quick Repair BUT we'll need to perform the fix for all our O365 clients

<http://www.dotnetmafia.com/blogs/dotnettipoftheday/archive/2015/07/09/fixing-office-365-proplus-activation-prompts-on-windows-10.aspx>

Add-In Compatibility

If you are using any [add-ins](#) with Outlook, make sure they are also compatible with Windows 10. You'll probably find that most of them are compatible as Windows 10 is in that aspect similar to Windows Vista, Windows 7 and Windows 8 and most of the compatibility requirements for add-ins are coming from Outlook and not from Windows.

Still, since add-ins are not limited to operate just within Outlook and with Outlook data, it is a good thing to check with the vendor of the add-in first.

Solution : Need to check with vendors for every client i.e. FileShare add-in & Worksite add-in

Problems with Office Products (cont...)

Outlook Send/Receive error: 0x800CCC13

When you try to send a message, you could receive the following error:

Error message: 'Robert – Sending' reported error (0x800CCC13): 'Cannot connect to the network. Verify your network connection or modem'

Solution : While the exact cause for this issue is unknown, to fix it you must run “sfc /scannow” from an elevated Command Prompt and reboot your computer afterwards;

- Right click on the Start button of Windows and choose: Command Prompt (Admin).
 - If you don't see this, instead choose: Windows PowerShell (Admin)
- Behind the prompt type: sfc /scannow
(note the space in the command)
- Wait until the process completes. This usually doesn't take longer than 20 minutes with a regular hard disk and takes much shorter when you have a fast SSD drive.
- Restart your computer.

<http://www.tenforums.com/browsers-email/9920-outlook-2013-error-0x800ccc13-cannot-connect-network.html>

<http://www.windows10forums.com/threads/cant-send-e-mails-in-outlook-2013-task-reported-error-0x800ccc13.888/>

Problems with Office Products (cont...)

Access Denied to Outlook PST

Upon starting Outlook, you may receive the following error message:

Cannot start Microsoft Outlook. Cannot open the Outlook window. The set of folders cannot be opened. File access is denied. You do not have the permission required to access the file C:\Users\Robert\Documents\Outlook Files\Robert.pst.

Solution : You'll need to adjust the file permissions for the pst-file that is referenced and grant yourself "Full Control" permissions.

<http://www.msoutlook.info/question/pst-file-access-denied>

iCloud not Supported

- **PC**
- Microsoft Windows 7, 8, or 8.1. Windows 10 currently isn't supported with iCloud for Windows.
- [iCloud for Windows 4.1](#)
- iTunes 12 or later
- Outlook 2007 or later²
- Internet Explorer 10 or later, Firefox 22 or later, or Google Chrome 28 or later (desktop mode only)

<https://support.apple.com/en-us/HT204230>